

Job Description

Job Title: Quality Engineer

Job Code: QUALENGN

Department: Quality Assurance

Reports To: Director of Quality

FSLA: Exempt

Essential Duties and Responsibilities:

- Provide technical support for customer complaints, timely and effective corrective action and communication.
- Provide technical support to the production floor, as it relates to achieve customer satisfaction.
- Provide support and technical resources to purchasing group concerning supplier corrective actions and approval, including supplier audits.
- Responsible for the CAPA system, ensure ISO 9001 compliance, improvement and follow through.
- Internal resource for ISO9001:2015. Documentation, auditing, improvement.
- Work closely with Quality Control technicians, production personnel, customer service and other groups communicating any new processes or procedures relating to quality issues.
- Special customer requests such as PPAPs, FMEAs, and control plans.
- Work on any projects requested by the Director of Quality
- Continuous improvement using lean manufacturing tools and statistical analysis.
- Create and monitor production trials where appropriate.

Requirements (minimum acceptable and/or preferred):

Education: BS in Plastics or Chemical Engineering preferred.

Experience:

- Plastics processing experience helpful – extrusion desired.
- 5-7 years experience in preventative/corrective action, root cause analysis, and PDCA.
- Experience in continuous improvement.
- ERP experience preferred.

Specific Skills:

- Strong ability to prioritize.
- Detail oriented.
- Excellent technical, analytical, problem solving, and reporting skills.
- Lean manufacturing skills. Six Sigma experience is a plus.
- Proficiency using Office 365 (Powerpoint, Microsoft Word, Excel, Sharepoint and Outlook).
- *Strong background in Statistical Decision Making and Design and Analysis of Experiments.*
- Demonstrates strong communication and leadership skills.
- Ability to communicate with customers, suppliers, and various internal departments.

Specialized Knowledge, Licenses, etc: Educated on ISO9000, DFSS

Work Environment/Physical Demands: Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.

While performing the duties of this Job, the employee is regularly required to sit and talk or hear. The employee is frequently required to use hands to finger, handle, or feel and reach with hands and arms. The employee is occasionally required to stand and walk. The employee must occasionally lift and/or move up to 10 pounds.