



Always Keep Improving!

Quality Support Group, Inc., 4 Essex Center Drive #3971, Peabody, MA 017611

Internal Auditing – ISO 14001:2004/ May 25-26, 2016

Please circle the number that best indicates your reaction to today's program.

Scale: 5: strongly agree; 4: agree; 3: neutral; 2: disagree; 1: strongly disagree.

- The material discussed was interesting to me. (5) 4 3 2 1
- The instructor was knowledgeable about the material and spoke with confidence. (5) 4 3 2 1
- The presentation was well organized. (5) 4 3 2 1
- The speaker delivered the material effectively. (5) 4 3 2 1
- Questions and comments from the audience were handled well. (5) 4 3 2 1
- Attending this session was a worthwhile experience for me. (5) 4 3 2 1

Please comment on the following questions:

What was the most effective aspect of the presentation for you?

Terms & definitions of the standard

What would improve the session?

Absolutely nothing.

What other feedback do you have for the speaker?

Amazing training, very clear & understanding

What other areas/topics would you be interested in learning more about in this series?

Mostly understanding & breaking down some meanings of words (Terms & definitions)

We would love for you to write a few words about your positive experience with QSG.

May we share this on our website? Y/N

Highly recommend Susan Briggs for future training on ISO 14001:2004



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The presentation was well organized.	5	4	3	2	1
The speaker delivered the material effectively.	5	4	3	2	1
Questions and comments from the audience were handled well.	5	4	3	2	1
Attending this session was a worthwhile experience for me.	5	4	3	2	1

Please comment on the following questions:

What was the most effective aspect of the presentation for you?

Review and deeper understanding in monitoring & measurements for KPIs

What would improve the session?

fine

What other feedback do you have for the speaker?

What other areas/topics would you be interested in learning more about in this series?

2004 vs 2015

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Y



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Please comment on the following questions:

What was the most effective aspect of the presentation for you?

The practical auditing elements

What would improve the session?

More document examples

What other feedback do you have for the speaker?

—

What other areas/topics would you be interested in learning more about in this series?

—

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What was the most effective aspect of the presentation for you?

ALL THE INFORMATION PROVIDED THAT WAS NEW TO ME + INSTRUCTOR FEEDBACK

What would improve the session?

What other feedback do you have for the speaker?

EXCELLENT

What other areas/topics would you be interested in learning more about in this series?

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May we share this on our website? Y / N

2ND TIME WITH QSG, ALWAYS VERY PROFESSIONAL AND KNOWLEDGEABLE, GREAT PEOPLE



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Please comment on the following questions:

What was the most effective aspect of the presentation for you?

Learning about specifics of ISO 14000

What would improve the session?

What other feedback do you have for the speaker?

What other areas/topics would you be interested in learning more about in this series?

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Please comment on the following questions:

What was the most effective aspect of the presentation for you?

suggested documents to review when audit

What would improve the session?

What other feedback do you have for the speaker?

What other areas/topics would you be interested in learning more about in this series?

auditing other standards ex: 9001

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good overall presentation, organized