



Always Keep Improving!

Quality Support Group, Inc., 4 Essex Center Drive #3971, Peabody, MA 017611
Internal Auditing – ISO 14001:2004/ May 25-26, 2016

Please circle the number that best indicates your reaction to today's program.

Scale: 5: strongly agree; 4: agree; 3: neutral; 2: disagree; 1: strongly disagree.

- The material discussed was interesting to me. 5 4 3 2 1
- The instructor was knowledgeable about the material and spoke with confidence. 5 4 3 2 1
- The presentation was well organized. 5 4 3 2 1
- The speaker delivered the material effectively. 5 4 3 2 1
- Questions and comments from the audience were handled well. 5 4 3 2 1
- Attending this session was a worthwhile experience for me. 5 4 3 2 1

Please comment on the following questions:

What was the most effective aspect of the presentation for you?

How Susan made understanding the ISO 14001 requirements/standards with less confusion

What would improve the session?

Nothing

made me more aware to look at all interpretations and impact they have with each other

What other feedback do you have for the speaker?

None

What other areas/topics would you be interested in learning more about in this series?

We would love for you to write a few words about your positive experience with QSG. May we share this on our website? Y / N

Susan & her wealth of knowledge, ability to speak effectively helped me understand 14001 topics easier than I thought.