



Always Keep Improving!

Quality Support Group, Inc., 4 Essex Center Drive #3971, Peabody, MA 017611  
Internal Auditing – ISO 14001:2004/ May 25-26, 2016

Please circle the number that best indicates your reaction to today's program.

Scale: 5: strongly agree; 4: agree; 3: neutral; 2: disagree; 1: strongly disagree.

- The material discussed was interesting to me. (5) 4 3 2 1
- The instructor was knowledgeable about the material and spoke with confidence. (5) 4 3 2 1
- The presentation was well organized. (5) 4 3 2 1
- The speaker delivered the material effectively. (5) 4 3 2 1
- Questions and comments from the audience were handled well. (5) 4 3 2 1
- Attending this session was a worthwhile experience for me. (5) 4 3 2 1

**Please comment on the following questions:**

What was the most effective aspect of the presentation for you?

The visual representation of the ISO14001:2015 structure and Susan's instruction of how different sections of the standard relate to one another.

What would improve the session?

We could have used more time to do exercises, but this was our own decision as we stole 1 1/2 hrs from the training to educate upper management.

What other feedback do you have for the speaker?

Susan's expertise and ability to provide clear examples throughout the training was invaluable.

What other areas/topics would you be interested in learning more about in this series?

As it relates to ISO certifications we would like a similar overview workshop for the ISO9001:2015 transition.

We would love for you to write a few words about your positive experience with QSG.

May we share this on our website? (Y)/N

Over the years we have found QSG training to be of the highest quality. Angelo and his team provide us access to the experts in their fields and we always come away ready to use our new found knowledge.



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The material discussed was interesting to me.	(5)	4	3	2	1
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The speaker delivered the material effectively.	(5)	4	3	2	1
Questions and comments from the audience were handled well.	(5)	4	3	2	1
Attending this session was a worthwhile experience for me.	(5)	4	3	2	1

**Please comment on the following questions:**

What was the most effective aspect of the presentation for you?

*I believe all aspects were effective!*

What would improve the session?

*Nothing for improvement! Perhaps having it in two (2) sessions instead of one.*

What other feedback do you have for the speaker?

*None - she was very informative*

What other areas/topics would you be interested in learning more about in this series?

*As of now nothing! This might be different after the certifications*

We would love for you to write a few words about your positive experience with QSG.

May we share this on our website?  Y  N

*Of course it was very well done! in all aspects!!!*